

## Topics/Presentations

### **Preliminary Agenda**

PSU/HFM Learning Symposium--HLI/HFM Certificates will be given to participants who at least attend through 12 NOON on 5/9/07

### **Monday, May 7, 2007**

#### *Travel Day/Arrivals*

6:00 PM - 7:00 PM	Registration/Reception	Cash Bar--location TBA
7:00 PM - 9:00 PM	Dinner	Garden's Restaurant at the Penn Stater (ground floor)

### **Tuesday, May 8, 2007**

<b>Time</b>	<b>Event*</b>	
6:30 AM - 8AM	Breakfast Buffet	Garden's Restaurant
8-9 AM	Opening session-Joint Group	Welcome for the day
9AM-12:30 AM	Group 1	Quantitative Methods for decision-making-Dr. Cranage
9AM-10:15 AM	Group 2	Using Labor Productivity and other Metrics-Dr. Conklin
10:15 AM - 12:30 PM	Group 2	A Systems Approach to Consistently Exceed Customer Expectations and Retain Employees -Dr. Mount
12:30 PM - 1:45 PM	Lunch-All	What's new in healthful recipe development from PSU CFI-Dr. Bordi
1:45 PM-4:00 PM	Group 1	A Systems Approach to Consistently Exceed Customer Expectations and Retain Employees -Dr. Mount
4:00 PM - 5:15 PM	Group 1	Using Labor Productivity and other Metrics-Dr. Conklin
1:45 PM-5:15 PM	Group 2	Quantitative Methods for decision-making-Dr. Cranage
6:15 PM-9:00 PM	Dinner at TPS or Downtown	Dinner at conference center or Walking tour of PSU campus with dinner downtown

### **Wednesday, May 9, 2007**

#### *Travel Day/Departures*

6:30 AM - 8AM	Breakfast Buffet	Garden's Restaurant
8 AM- 9AM	Joint Group Session	Cutting-edge Technology for Meeting Customers' Demands while Saving Labor, Mr. Boffa
9AM - 10:30 AM	Group 1	Developing Business Plans Like a Pro--Mr. Kelley
9AM - 10:30 AM	Group 2	Take Home Messages from the Symposium--Dr. Park and Mr. Walk
10:30 AM - 12:00 PM	Group 1	Take Home Messages from the Symposium-Dr. Park and Mr. Walk
10:30 AM - 12:00 PM	Group 2	Developing Business Plans Like a Pro--Mr. Kelley
12 NOON- 1:00 PM	Joint Group Session	Recap of take-home ideas and adjourn with certificates-Drs. Conklin, Park, and Lafferty
1:00 PM	Lunch	Garden's Restaurant OR box lunches for the road

\* **Breaks will be taken in morning and afternoon at appropriate times.**